

SUMMIT/MEDINA WORKFORCE DEVELOPMENT BOARD
PERFORMANCE COMMITTEE MINUTES
OF
MONDAY, AUGUST 23, 2021

Summit and Medina Workforce Area Council of Governments (SAMWA COG)
175 South Main Street, Suite 209
Akron, OH 44308

Committee Members Present:	Sharlene Chesnes (<i>call-in</i>); Martin Helms; Marquita Mitchell; Michelle Moran, Performance Committee Chair
Committee Members Absent:	Robert DeJournett; Jess Heid, WDB Chair; Joan Pritchett
SAMWA COG Staff Present:	Grace Glaubman, Policy, Procurement, and Performance Administrator; Tammy Kaser, Operations Coordinator; Christine Marshall, Executive Director

I. CALL TO ORDER

- a. Moran called the meeting to order at 3:06 PM. Those present introduced themselves.

II. APPROVAL OF MINUTES

- a. Moran requested a motion to approve the committee's 6/21/21 meeting minutes. Mitchell made the motion, which Helms seconded. With no objections or abstentions, the motion carried, and the minutes were approved.

III. REPORTS

- a. Glaubman reviewed the SFY 2021/PY 2020 State of Ohio Q4 Unadjusted WIOA Performance Report for July 1, 2020 – June 30, 2021
 - i. Glaubman noted that any data for this period that was entered in July is not accounted for in this report, because the State pulled the data for the report on July 1, rather than waiting two weeks, as they normally would, to allow more data to be updated. This has artificially deflated performance numbers for Youth, especially, since Youth programs typically run on a school year schedule with outcomes known in June and reported by mid-July.
 - ii. Area 2 is meeting all measures with the exception of:
 - o Measurable Skills Gain for WIOA Youth in both Counties.
 - o In Summit, the Youth Credential Attainment measure is also just below the negotiated standard.
 - iii. For the measure, Employment 2nd Quarter and 4th Quarter after exit, Area 2 is not meeting the negotiated standard, but is meeting the success level, which is 90% of the standard. The State considers this success—failure would be 89% of the standard or lower, and that is the case with the Youth Measurable Skills Gain measure, where we're meeting only 46% of the standard.
 - iv. The Measurable Skills Gain failure will count against us for the first time this Program Year, while Credential Attainment won't count against us until PY 2022 (7/1/22 – 6/30/23), in terms of determining whether the State will reassess our Area designation.
 - v. The Unadjusted Annual Report for SFY 2021/PY 2020 is expected in September, and the Adjusted Annual Report is expected in January. There will not be an Adjusted Annual

Report for SFY 2020/PY 2019.

- b. Glaubman reviewed the SFY 2021/PY 2020 State of Ohio Q4 Unadjusted CCMEP Performance Report for July 1, 2020 – June 30, 2021
 - i. Despite some improvement, there are still more dual-enrolled Youth than WIOA Youth in Area 2. An outreach and incentive program is being implemented in Summit County, through the current Youth providers, to enroll more Youth under WIOA. The State has not provided clear guidance on how to determine WIOA vs. Dual WIOA/TANF eligibility for Youth customers.
 - ii. The only measure not being met on this report is the Measurable Skills Gain measure (Summit only—in Medina, all measures are being met). Credential Attainment is being met on this report but not the WIOA report, because this report includes the TANF population, which has more in-school youth, who attain a credential as long as they graduate. WIOA Youth are only about 25% in-school, 75% out-of-school.
- c. Glaubman delivered Adult/Dislocated Worker Provider Performance Reports for SFY 2021/PY 2020, July 2020–June 2021
 - i. In Summit County, 473 placements were made for the program year (in PY 2018 there were 1,005 placements, and in PY 2019 there were 909; due to the pandemic, service delivery was limited to virtual only, then in-person services were added but by appointment only, and since SCJFS has continued to operate virtually, we have not had the foot traffic from that population physically being next door); 552 jobseekers received a (virtual) job center orientation; 13% of placements were in Transportation & Warehousing, 12% were in Healthcare, 19% in Manufacturing, and 17% in Professional and Business Services; the average hourly wage for all placements was \$19.06 (it was \$17.51 last year and \$14.96 the year before); 92 Individual Training Accounts were written, mostly in the last quarter, with 53 already completed successfully, 5 working, 35 still in training, and 6 unsuccessful; 66 On-the-Job Training Plans were written; the average end wage for OJT employees was \$17.73/hour; 78% of OJT trainees are making over \$15.00 per hour.
 - ii. In Medina County, 209 placements were made (328 were made in PY 2018, and 309 in PY 2019); 214 jobseekers received a (virtual) orientation; the average wage for jobseeker placements was \$19.66 per hour (it was \$16.78 last year and \$16.13 the year before); 14% of placements were in Healthcare, 20% in Manufacturing, 16% in Professional and Business Services, 10% in Retail, and 16% in Transportation & Warehousing; 27 ITA's were written, with 65% of ITA graduates working, all of them working in their field of training; 2 ITA's were unsuccessful; 7 OJT Plans were written with an average end wage of \$21.51/hour, 2 have been completed successfully, and 100% of OJT trainees are making over \$15.00/hour.
- d. Glaubman delivered the CCMEP Youth Performance Report for SFY 2021, July 2020–June 2021
 - i. In Summit County, 459 Youth were placed in unsubsidized employment, 476 received paid work experience, 8 received unpaid work experience, 468 reported a skills gain, 37 attained a credential, and 51 enrolled in College or training.
 - ii. In Medina County, 56 Youth were placed in unsubsidized employment, 21 received paid work experience, 2 received unpaid work experience, 25 reported a skills gain, none attained a credential, and 3 enrolled in College or training.
- e. Glaubman delivered the Re-Employment Service and Eligibility Assessment (RESEA) Performance Report for March – July 2021
 - i. Glaubman reminded the Committee that the RESEA program used to be run by the State but was delegated to the Local Areas beginning in SFY 2021 / PY 2020. Area 2 decided to hire additional staff under the Board office to delivery RESEA services in the OMJ Centers. The State sends these local staff a list of Unemployment Insurance claimants who have

been deemed unlikely to return to work, and the claimants must participate in the RESEA program in order to continue receiving benefits. The main metric USDOL considers for RESEA performance is the number of claimants pulled for service. Area 2 has met 54% of the goal set by USDOL for that measure, which is far higher than any other Local Workforce Area.

- ii. Marshall noted our three RESEA staff started 3/10/21—our program started operating much later than other Areas—and yet our RESEA program is outperforming all the other Areas in the State. We attribute our success to hiring staff dedicated to the RESEA program, rather than delegating RESEA service delivery to staff already delivering services under another program, which is what many of the other Areas have done.

IV. OLD BUSINESS

- a. Glaubman informed the Committee that the new website should go live before the WDB Regular meeting on 9/30/21.
- b. Glaubman reminded the Committee that Sharon Parry of Real Workforce Solutions has been re-engaged to provide monitoring services again for Area 2. She is now reviewing youth, adult, and dislocated worker cases from half of PY 2020. It is anticipated that Ms. Parry will present her report virtually at the 9/30/21 WDB Regular meeting—the monitoring has not resulted in any significant findings so far.
- c. Glaubman discussed with the Committee members the 9/30/21 end date of the current FFY 2021 contract with United Labor Agency to provide WIOA A/DW Career Services in both Summit and Medina Counties. Since it is a subrecipient agreement, the Area can choose whether to award a new contract (or “extension”) to the current provider for one year, or procure a new contract through an RFP process. Historically, Area 2 has chosen to procure a new contract yearly, but it is not necessary. Board staff have recently discussed some concerns with ULA’s Executive Director, and have planned retraining of ULA staff on some best practices. We expect to see some recovery in placement numbers since we have adjusted to operating virtually.
 - i. Glaubman noted we could go out to bid now on a tight schedule, but it would not be ideal.
 - ii. Moran suggested clarifying for ULA objectives to meet over the next year and that an RFP process could occur for the following FFY.
 - iii. Marshall noted it might be counterproductive to interrupt the reevaluation and retraining process and bring in a new provider, potentially, which ULA staff would need to train. ULA is performance-oriented and has a formula, and they are open to suggestion. We have seen success with them, and we’re hopeful that refresh training for their staff will resolve any issues. Many of their current staff are new, and even long-term staff are adjusting to new roles.
 - iv. The Committee agreed that it is in the best interests of Area 2 to award an extension of the Area 2 Career Services contract to ULA, for the period 10/1/21 – 9/30/2022.

V. NEW BUSINESS

- a. Glaubman informed the Committee that the State of Ohio has begun monitoring the Opioid Emergency Recovery Grant. An on-site monitor was sent to MCJFS to interview the temporary disaster relief Children’s Services case aid worker, whose position is funded through the Opioid Emergency Recovery Grant. The monitor also reviewed case files of participants in both Counties who are enrolled under the Grant. The monitoring concluded with no findings. The grant had been extended through March 2022.
- b. Marshall informed the Committee that the Auditor of State (AOS) Annual Audit of CY 2020 Area 2 financials began in mid-July.

VI. GOOD OF THE ORDER

- a. Moran reminded the Committee of upcoming meetings:
 - i. The next Performance Committee meeting will be held at 3:00 PM on Monday, September 27, 2021, in person at the SAMWA COG Offices.
 - ii. The next WDB Regular meeting will be held at 8:00 AM on Thursday, September 30, 2021, at the Radisson Hotel, Akron Fairlawn.

VII. ADJOURNMENT

- a. Moran requested a motion to adjourn the meeting. Helms made the motion, which Mitchell seconded. With no objections or abstentions, the motion carried, and the meeting was adjourned at 4:03 PM.

Prepared by

Tammy Kaser

Operations Coordinator, SAMWA COG